

If your card does not work, it  
Could be corrupted or Damaged.  
Please Call Family Pride Laundries  
At (630) 620-4700 or  
Service@familypridelaudries.com

Family Pride Laundries, state-of-the-art laundry equipment into your laundry room. This equipment is designed to make your washday experience easy, efficient, and even enjoyable!  
**Three Ways to Start the Machines** – Credit Card, Laundry Card or Smart Phone App

## OPERATING INSTRUCTIONS

### VALUE ADDER PLUS TERMINAL INSTRUCTIONS

To start a machine, you must first obtain a money card-Please stop by the Mgmt Office and receive a new \$0 value Laundry card.  
*Additional cards can be purchased from the terminal.*

#### ADD VALUE TO YOUR CARD

- Insert card with the chip facing up.  
*Make sure card is fully inserted into slot.*
- Insert bills: \$5,\$10, & \$20 ONLY
- Display will show new card value as bills are accepted
- Remove card when desired balance is shown.  
*You may only add up to \$50.00 to your card.*

#### PURCHASING A CARD

- Press Green Button
- Insert a \$5.00 bill
- Remove Card from Dispenser  
*You may only use a \$5.00 bill to purchase a card. The cost of the card is \$3.00. Card will have a value of \$2.00.*

### USING YOUR Credit/Debit Card at the Machine

You can start any washer or dryer in your laundry room with your credit/debit card right at the machine.

- Insert your card and remove
- Select a cycle.
- Press the "START" pad to start the washer.

**Please be aware** that your credit/debit card will be pre-authorized for \$15.00 prior to vending the laundry machines.

Your bank may place a hold on your account in this amount for up to 24-48 hours. After the 24-48 hours your card will only be charged at the amount it was used.

### Code Add Value

- 1) CREATE ACCOUNT/LOGIN AT: [www.familypridecard.com](http://www.familypridecard.com)
  - Register as a new customer
- 2) Fill out all GREEN prompts on the left side
- 3) MAKE SURE YOU CHOOSE YOUR CVA: Machine ID: **CVA # 95**
- 4) Choose CODES to enter your laundry card information
  - Serial Number is located on the back of the card
  - Once entered, choose REVALUE and enter payment information.
- 5) Receive your online code
  - Code should be a 10-digit number
  - If you did not choose to have codes texted to you, then write it down and take to the CVA
- 6) Upload your funds at the CVA
  - Insert Laundry card into the CVA
  - Enter the 10-digit online code given
  - Display screen will show amount added and new card balance.

### SMART PHONE APP

**Download the CyclePay (ESD, Inc.) app and setup location, payment profile & notification preferences:**

- **In laundry room select machine on app and confirm cycle price**
- **Load clothes and detergent**
- **Press Start on the washer/dryer**

**There is NO QR Code or link to laundry card for your location. Log out and log back in if you are asked for either this will stop the QR and laundry card link prompts**